

These terms are binding on any use of the Service and apply to You from the time that we switch on your access to the Service.

By registering to use this Service you acknowledge that you have read and understood these Terms.

Agreement

1. We are The Financial Technology Research Centre Limited [FTRC] incorporated and registered in England and Wales with company number 02484495 whose registered office is at 14 Halifax Court, Fernwood Business Park, Balderton, Newark NG24 3JP (“we” “us” “our”).
2. You provide products and services that you distribute via financial advisers and other third parties (“users”).
3. FTRC Surveys allows access to data about your products and services and those of other financial services product providers, software suppliers and other service providers. You acknowledge that users will have access to the data you enter into FTRC Surveys and they will rely on it to make decisions about your products and services and will compare your product and services with those of other providers of similar products and services.
4. We will provide you access to and use of FTRC Surveys with the ability to update data about your products and services.
5. You must keep your login credentials for FTRC Surveys secret and confidential. We will not be liable for misuse of your login credentials unless we have caused them to become public.
6. You will ensure you do not use FTRC Surveys for any purpose other than those identified in 4 above. In particular, you will ensure they do not enter any information for any purpose contrary to law and/or regulation which includes but is not limited to uploading viruses, interfering with users or other persons using FTRC Surveys, ensuring they do not enter pornographic, racist or comments that incite religious hatred or violence into FTRC Surveys.
7. We will provide Services to you with reasonable care and skill. If we cannot perform the Services by the date we agree with you, we will arrange a new date and time for delivery as promptly as reasonably possible.
8. You will use all reasonable endeavours to ensure that data you enter into FTRC Surveys is accurate and not misleading. You acknowledge that users will rely on the accuracy of the data and indemnify both them and us against loss and damage we and they suffer as a result of you entering inaccurate and/ or misleading data.
9. We may reuse data entered into FTRC Surveys that is not identified by you as confidential. If we have reused your data and you spot inaccuracies on our websites and in other materials please inform us. We try to correct inaccuracies as soon as possible.
10. We try to provide FTRC Surveys continuously but there may be times when it is unavailable for planned and unplanned maintenance and service. If a change to data about your products and services is urgent and you need to update it immediately and cannot, due to FTRC Surveys being unavailable, you must telephone us. We will contact you if we become aware that FTRC Surveys is unavailable.